



HfS

*The Knowledge Community
for Global Business & IT Services*

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HfS and the Future of Outsourcing

WE KNOW OUTSOURCING

In 2010 and 2011, HfS was awarded Outsourcing, BPO and Services Analyst Firm of the Year by the International Institute of Analyst Relations (IIAR).

In 2012, HfS launched its Blueprint Sessions: the largest ever gathering of senior outsourcing buyer and provider executives to debate key issues of the outsourcing industry and collectively author the Blueprint report for the benefit of all.

HfS provides insight into:
IT Outsourcing;
Business Process Outsourcing;
Finance & Accounting Outsourcing;
Human Resources Outsourcing;
among others.

HfS is comprised of a multi-disciplinary team with deep experience from the buy-side, sales-side, consultancy and traditional research backgrounds.

Buyers today are increasingly realizing that retaining certain processes isn't bringing their organizations a competitive edge, and their associated outsourcing decisions are no longer only about cost. They represent a fundamental change in the way business leaders now view outsourcing as an integral component of their operations. Buyers are more prepared than ever to look outside of their current organizational boundaries to improve the cost-competitiveness of their business operations and better align them with their global needs.

Outsourcing is all about real people, real processes and real business decisions. As outsourcing has hit the mainstream, there are many educated people and information sources available to provide experience and insight. With a multidisciplinary team of experts and the largest knowledge community in the industry, HfS is the leading analyst advisory organization covering global business services and outsourcing strategies.

LEARN MORE

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